

# HARRISON REECE

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## IT INFRASTRUCTURE PROJECT MANAGER

Accomplished and versatile IT Professional with significant history delivering successful Move/Add/Change (MAC) implementations, integration, management and support - implementing creative solutions that substantially improve business functions. Skilled at implementing technologies and methodologies that decrease costs, increase performance, and positively affect ROI. Leverage wide ranging talents in IT Infrastructure and Telecom, vendor accountability, and staff leadership, to affect infrastructure change, mitigate risk, infuse new ideas, and provide project deliverables on-time and within budget. Relationship builder, skilled at quickly gaining and maintaining the trust and respect of C-suite executives, general staff, strategic partners, and international clientele.

- **OS/platform migration: Top-Performing Infrastructure Deployment Manager**, migrated 800+ seats in 7 sites for a Fortune Global 500 petrochemicals corporation, achieving **lowest cost-per-seat in the top-performing region**.
- Provided client **\$90,000+ in year-over-year savings** by recommendation and completion of auditing and aggressive vendor negotiation.
- Successfully implemented a hosted VoIP solution which yielded **year-over-year savings of 55%-70%** on voice costs for global client.
- Managed IT services firm's overall **revenues doubled in each of the first two years** under Harrison as consulting IT Manager.

## KEY QUALIFICATIONS

Strategic IT Leadership • IT infrastructure MAC • Project Management • Change Management • Critical Path Analysis and Reporting

## CAREER HIGHLIGHTS

RASF CONSULTING LLC, Atlanta, GA US

1996 – Present

*Independent consulting, offering IT infrastructure consulting, project management, platform migration, network and server design/support, wireless network services, desktop implementation, web and graphic design, database and dynamic web content development .*

### PRINCIPAL CONSULTANT / PROJECT MANAGER

Founder of RASF. Served as Project Manager and Strategist, implementing and delivering solutions in IT Infrastructure, Telecom and technology integration.

#### Key Highlights

- Successful delivery of high profile, cross-functional matrixed projects, on-time and consistently on/under-budget.
- **Delivered significant, quantifiable cost savings** to global enterprise clients.
- Achieved outstanding **customer satisfaction ratios**.
- Produced the **best cross-regional cost-per-seat performance** in a major hardware/OS refresh, for a Fortune Global 500 client.
- Managed total budgetary responsibility of \$600k - \$2.3 Million.

Client – PROSOURCE.IT, Aberdeen Scotland | Houston TX | London UK | Dubai UAE

2014-Present

*Provider of focused, flexible, and effective managed IT services to large organisations and enterprises worldwide.*

### SENIOR TECHNICAL PROJECT MANAGER – Indorama Ventures PCL (BP Divestiture)

*Contracted by prosource.it to provide project management on large-scale acquisition initiative for prosource.it's direct client: Indorama Ventures PCL. As part of the reorganization of its global petrochemical business, BP agreed to sell a major petrochem complex in Decatur AL to Indorama Ventures PCL (Thailand).*

<http://www.bp.com/en/global/corporate/press/press-releases/bp-agrees-to-sale-of-alabama-petrochemical-complex.html>

<http://www.bizjournals.com/houston/news/2016/01/06/bp-finds-buyer-for-1-000-acre-petrochem-complex.html>

**IT transition successfully delivered on-time and under-budget.** Recommendations solicited by Indorama Ventures PCL for expanded VM architecture, expanded Azure cloud backup as part of a larger DRM plan, and for ongoing outsourced IT support of all transitioned infrastructure by prosource.it. Also, proposals submitted and approved for major Server expansion and deployment, as well as network core and access switch refresh, to be performed in 2018.

<http://indoramaventures.com/>

For key highlights [click here](#)

### IT INFRASTRUCTURE PROJECT MANAGER – Catlin Group

Contracted by *prosource.it* to provide Program/Project Management within the IT and Change organization for *prosource.it*'s direct client - Catlin Group Ltd (then valued at \$4+ billion). Catlin is a specialty property/casualty insurer and reinsurer, writing more than 30 lines of business... six underwriting hubs in London/UK, Bermuda, the United States, Asia-Pacific, Europe, and Canada place Catlin at the heart of every major insurance market. In 2015 Catlin merged with XL and the resulting entity is "XL Catlin".

**Successfully delivered on-time and on-budget** ... multiple high-profile moves, including users, IT Infrastructure, Voice, and Video Conferencing (VC rooms) to new facilities in North America, Mexico, Brazil, and Colombia.

<http://xlcatlin.com/>

For key highlights [click here](#)

### IT INFRASTRUCTURE PROJECT MANAGER – FirstGroup

Contracted by *prosource.it* to provide project management for IT Infrastructure Move/Add/Change/Disconnect for *prosource.it*'s direct client - FirstGroup PCL. FirstGroup is the leading transport operator in the UK and North America, providing solutions for an increasingly congested world. The FirstGroup family includes:

*GREYHOUND* - The only national operator of scheduled intercity coach transportation services in the US and Canada, serving 48 US States and ten Canadian Provinces and Territories.

*FIRST STUDENT* - The largest provider of student transportation in North America – over twice the size of the next largest competitor.

*FIRST TRANSIT* - One of the largest private sector providers of public transit management and contracting in North America.

*FIRST BUS* - One of the largest bus operators in the UK, with around a fifth of the deregulated market.

*FIRST RAIL* - One of the UK's most experienced rail operators and the only one to run every sort of railway - long distance, regional, commuter and sleeper operations - carrying 280m passengers in 2014/15.

**Successfully delivered on-time and on-budget** ... multiple site moves/upgrades, and WiFi implementations encompassing 200+ sites in the continental USA.

<http://www.firstgroupplc.com/>

For key highlights [click here](#)

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Client – MICROSOFT CONSULTING SERVICES, Redmond WA

2014

*Microsoft Consulting Services helps customers adopt and deploy Microsoft technologies efficiently and cost effectively, reducing the time it takes customers to realize value from their Microsoft investments.*

### PLATFORM MIGRATION CONSULTANT – Windstream Migration

Contracted by Microsoft Consulting Services to assist in migration for Windstream Communications, one of Microsoft's direct clients — part of a 6000-seat migration effort for Windstream, to convert existing WinXP seats to Win7 nationwide.

**Successfully delivered on-time and on-budget** ... migration of 500+ seats from WinXP to Win7.

For key highlights [click here](#)

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Client - Camso, Sherbrooke Quebec, Charlotte NC

2009 – 2014

*A privately held \$2 Billion global enterprise employing 8000 workers worldwide... a world leading specialist in the design, manufacturing, and distribution of off-road tires, wheels, rubber tracks, undercarriage systems ... serving the material handling, construction, agriculture, powersports, and defense industries. The company subsequently changed name to Camso, and created a new division "Solideal Onsite Services".*

### GLOBAL IT INFRASTRUCTURE CONSULTANT

Delivery of cross-functional, highly visible projects for *Global IT Infrastructure* group. Became an integral component of the Global IT Infrastructure team by successful consulting and implementation on key initiatives such as hosted VoIP, platform migration, hardware/software refresh, and global email security. Provided onsite and remote support for Tier2/Tier3 escalated issues related to service centers, distribution centers, and manufacturing sites. Report to Global IT Infrastructure Director.

<https://camso.co/>

For key highlights [click here](#)

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Client - ADVANCED AUTOMATION, INC., Atlanta, GA

2005 – 2009

*A privately held provider of Managed Services, comprehensive IT planning & support, with strategic specializations in healthcare, legal, engineering, environmental and not-for-profit, serving over 1400 small to midsize clients nationwide.*

**CONSULTANT / IT MANAGER**

Excelled in multiple senior leadership roles including Project Manager, IT Resource Manager, IT Help Desk Manager, Network Engineer, and Web Developer. Reported to the company CEO and performed IT Project and Resource Management, developed a Web Services Strategy, and implemented special projects as directed by executive management.

<https://aautomate.com/>

For key highlights [click here](#)

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Client - LW SCIENTIFIC, INC., Lawrenceville, GA

2003 – 2005

*A privately held provider of physician's and surgeon's equipment, employing technical, administrative and service professionals and accounting for nearly \$10M in annual sales.*

**CONSULTANT / INFRASTRUCTURE & ECOMMERCE PROJECT MANAGER**

Transitioned from Consulting Network Engineer to Ecommerce Web Project Manager and Developer to provide oversight and Life Cycle management of web projects, Flash development, Relational Database development; migration to Windows XP Pro clients; installed and managed new LAN and Windows 2003 servers. Performed budgeting, cost control and forecasting processes and delivered status reports to all levels of the organization. Reported directly to company CEO.

<https://www.lwscientific.com/>

For key highlights [click here](#)

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Client - GETRONICS/BP - COE3 DEPLOYMENT, Atlanta, GA

2000 – 2001

*Getronics, a privately held global ICT Services group with an extensive history, has approximately 4,000 employees in 13 countries. Getronics provided outsourced IT Infrastructure support of all North American sites for BP, one of the largest Fortune Global 500 energy corporations.*

**COE3 SITE DEPLOYMENT MANAGER**

Served as Life Cycle Infrastructure Project Manager for deployment of Windows 2000 Professional and Office 2000 Premium operating environments at multiple sites in the North America Southeast and Midwest Regions for British Petroleum's Chemicals, Global Business Center, Downstream, and Retail business streams. Reported to Area Deployment Manager (regional PMO).

<https://www.bp.com/America>

For key highlights [click here](#)

## EDUCATION & PROFESSIONAL DEVELOPMENT

- Cisco Networking Academy, Techtrain at Oglethorpe University, Atlanta GA – Cisco CCNA
- Covenant College, Lookout Mt. TN - Business Administration
- Winthrop University, Rock Hill SC – Marketing