

HARRISON REECE

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IT CONSULTANT/PROJECT MANAGER

Accomplished and versatile IT Professional with 15+ years delivering successful IT implementations, integration, management and support - designing and implementing creative solutions that substantially improve business functions. Skilled at implementing technologies that decrease costs, increase performance, and positively affect ROI. Leverage wide ranging talents in computer technology, vendor negotiation, and staff leadership, to effectively manage organizational change, mitigate risk, infuse new ideas, and provide project deliverables on-time and within budget. Relationship builder, skilled at quickly gaining and maintaining the trust and respect of C-level executives, staff, strategic partners, and international clientele.

- ◆ **OS/platform migrations: Top-Performing Infrastructure Deployment Manager**, migrated 800+ seats in 7 sites for a Fortune Global 500 petrochemicals corporation, achieving **lowest cost-per-seat in the top-performing region**.
- ◆ Provided client **\$90,000+ in year-over-year savings** by recommendation and completion of auditing and aggressive vendor negotiation.
- ◆ Successfully implemented a hosted VoIP solution which yielded **year-over-year savings of 55%-70%** on voice costs for global client.
- ◆ Managed IT services firm's overall **revenues doubled in each of the first two years** under Harrison as consulting IT Manager.

KEY QUALIFICATIONS

Strategic Leadership • IT infrastructure design and support • Project Management • System Design, Engineering, and Support • Change Management • Critical Path Analysis and Reporting • Quality Assurance • Web Design • Training

CAREER HIGHLIGHTS

RASF CONSULTING, Atlanta, GA

1996 – Present

Independent consulting, offering IT infrastructure consulting, project management, platform migration, network and server design/support, wireless network services, desktop implementation, web and graphic design, database and dynamic web content development and premium web hosting.

PRINCIPAL CONSULTANT / PROJECT MANAGER

Founder of RASF. Served as project manager and business strategist, delivering and implementing solutions in networking, web development and technology integration.

Key Highlights

- Provided consistent under-budget cost results and **provide significant, quantifiable cost savings** to global enterprise clients.
- Achieved outstanding **customer satisfaction ratios, consistently in excess of 95%**.
- Produced the **best cross-regional cost-per-seat performance** in a major hardware/OS refresh, for a Fortune Global 500 client.
- Managed a total budgetary responsibility of \$2.3 Million.

Client – MICROSOFT CONSULTING SERVICES, Redmond WA

2014

Microsoft Consulting Services helps customers adopt and deploy Microsoft technologies efficiently and cost effectively, reducing the time it takes customers to realize value from their Microsoft investments.

PLATFORM MIGRATION CONSULTANT

Contracted by Microsoft Consulting Services to assist in migration for Windstream Communications, one of Microsoft's direct clients – part of a 6000-seat migration effort for Windstream, to convert existing WinXP seats to Win7 nationwide.

- **Currently migrating (WinXp to Win7) 500+ seats** at Windstream's Greenville SC campus.

Client - CAMOPLAST SOLIDEAL, Sherbrooke Quebec, Charlotte NC

2009 – Present

A privately held \$2 Billion global enterprise employing 8000 workers worldwide... a world leading specialist in the design, manufacturing, and distribution of off-road tires, wheels, rubber tracks, undercarriage systems ... serving the material handling, construction, agriculture, powersports, and defense industries.

GLOBAL IT INFRASTRUCTURE CONSULTANT

Became an integral component of the Global IT Infrastructure team by consulting and implementation on key initiatives such as hosted VoIP, platform migration, hardware/software refresh, and global email security. Provided onsite and remote support for Tier2/Tier3 escalated issues related to service centers, distribution centers, and manufacturing sites. Report to Global IT Infrastructure Director.

Key Highlights

- **Successful platform migration (WinXP-Win7) for seats throughout the continental USA.**
- Provided client **\$90,000+ in year-over-year savings** by recommendation and completion of audit and aggressive vendor negotiation.
- Researched, recommended and successfully implemented a hosted VoIP solution for service centers in North America which yielded **year-over-year savings of 55%-70%** on voice services among sites where the platform was implemented.
- Researched, recommended and successfully implemented a hosted email security solution **which eliminated 99.99% of all spam and malware before** it entered the corporate Exchange mail environment, **reducing by 88% the amount of unwarranted traffic to internal networks.**
- Implemented emergency IT relief in Nashville TN following a 100-year flood which destroyed all existing IT equipment and connections. setup emergency connectivity to the corporate network (within one day of the flood damage) **enabling the site to remain open and profitable** for over 6 weeks, while local utilities were fully restored and the site damage fully repaired.

Client - ADVANCED AUTOMATION, INC., Atlanta, GA

2005 – 2009

A privately held provider of Managed Services, comprehensive IT planning & support, with strategic specializations in healthcare, legal, engineering, environmental and not-for-profit, serving over 1400 small to midsize clients nationwide.

CONSULTANT / IT MANAGER

Excelled in multiple senior leadership roles including Project Manager, IT Resource Manager, IT Help Desk Manager, Network Engineer, and Web Developer. Reported to the company CEO and performed IT Project and Resource Management, developed a Web Services Strategy, and implemented special projects as directed by executive management.

Key Highlights

- **Successful platform migrations (Win2000-WinXP) for multiple clients throughout the southeastern USA.**
- Client's **revenues doubled in each of the first two years** under Harrison as consulting IT Manager.
- Designed, developed, and launched a multimillion dollar ecommerce web site and cooking school class registration system that **increased client's registrations 120% and drove revenues from just thousands to over \$2 million annually.**
- **Reduced client's customer service call volume by 40%** by designing and integrating a web portal solution for a multi-national manufacturing and distribution client.
- **Increased profit margins for web hosting by over 30%** through customized and strategic web hosting services designs.
- Elevated server efficiency exponentially by implementing virtualization for datacenter and client-site server installations.
- Architected, planned, documented, implemented and managed Microsoft Networks ranging in size from small single-server LANs to multi-server virtualization models and colo/datacenter server implementations.
- Directed work and supervised system installation and technical teams of 3-8 engineers.
- Provided expert delivery and administration of MS Exchange 2003 mail servers; **migration of more than 50 hosted clients' web sites**, drove dynamic web content, produced web layout, page design, HTML, graphic design and Flash Animation; creation of more viable backup/disaster recovery capabilities.

Client - LW SCIENTIFIC, INC., Lawrenceville, GA

2003 – 2005

A privately held provider of physician's and surgeon's equipment, employing technical, administrative and service professionals and accounting for nearly \$10M in annual sales.

CONSULTANT / NETWORK ENGINEER / ECOMMERCE WEB DEVELOPER

Transitioned from Consulting Network Engineer to Ecommerce Web Project Manager and Developer to provide oversight and Life Cycle management of web projects, Flash development, Relational Database development; migration to Windows XP Pro clients; installed and managed new LAN and Windows 2003 servers. Performed budgeting, cost control and forecasting processes and delivered status reports to all levels of the organization. Reported directly to company CEO.

Key Highlights

- **Successful platform migration (Win2000-WinXP/ WinNT server-Server 2000).**
- Developed and implemented a dynamic database driven B2B web store, allowing secured access for more than 300 resellers to browse and download specifications and inventory status on the entire line of laboratory products, increasing exposure of LWS's products and direct-to-market agility.
- Built a back-end relational database management system to drive secured access web content.
- Developed and launched dynamic database-driven Consumer Direct web store B2C sites — lowvoltsource.com (halogen light bulbs & power inverters); drugtestsource.com (one-step drug tests); various consumer electronics.

Client - INFORMATION SYSTEMS SUPPORT GROUP, LLC., Burbank, CA

2001 – 2003

A privately held IT staffing resource, providing a wide range of innovative human resource solutions for IT, government, and private sector clients.

CONSULTANT / STAFF TECHNICAL ADVISOR

Reported to the company Vice President and provided expert knowledge, solutions design, and resource recruitment for client projects.

Key Highlights

- Examined and answered RFP's, wrote technical briefs and proposals.
- Provided strategic technical direction during client and provider executive-level meetings and teleconferences.
- Applied IT expertise in the interviewing and screening of candidates for various client projects.

Client - GETRONICS/BP - COE3 DEPLOYMENT, Atlanta, GA

2000 – 2001

Getronics, a privately held global ICT Services group with an extensive history, has approximately 4,000 employees in 13 countries. Getronics provided outsourced IT Infrastructure support of all North American sites for BP, one of the largest Fortune Global 500 energy corporations.

COE3 SITE DEPLOYMENT MANAGER

Served as Life Cycle Infrastructure Project Manager for deployment of Windows 2000 Professional and Office 2000 Premium operating environments at multiple sites in the North America Southeast and Midwest Regions for British Petroleum's Chemicals, Global Business Center, Downstream, and Retail business streams. Reported to Area Deployment Manager (regional PMO).

Key Highlights

- **Successful platform migration (Win95-Win2000) of 800+ seats throughout the southeastern USA.**
- **Achieved lowest cost-per-seat in the Top performing region.**
- **Achieved Top ranking as Site Deployment Manager.**
- Directed deployment on 7 of the 14 sites in the top-performing region.
- **Managed \$2.3 Million budget representing 49% of the total budget for North America - Southeast region.**
- Produced overall customer **satisfaction ratings (as mandated) above 90% at all sites.**
- Organized and managed training and communication teams for pre-deployment training at all sites.
- Interviewed, hired, and trained deployment teams and Bubble Support Teams.
- Directed work and supervised site deployment technical teams; 25+ direct reports (engineers and support techs)
- Provided oversight for hardware, OS, and application installations.
- Supported all aspects of IT including software, administration, backup and restore systems, end-to-end hardware break/fix, telecom, and RF systems support.
- Responsibilities included: Report progress to Southeast Area, North America, and Global Project Offices; Budget, Cost Control and forecasting; Liaise with other Backbone projects as required; Technical infrastructure readiness confirmation to insure that required LAN/WAN infrastructure is optimized and available prior to site migrations; Monitor project progress on site-by-site basis, provide concise and accurate status reports to all levels of the organization; Arrange and agree resources for the plan; Convene and run project management meetings; Team performance monitoring, recognition of ideas, accomplishments and behaviors; Project change control and configuration management, insure compliance with all Change Management procedures; Liaise with key Business reps and IT Support reps within the organization; Close-out, deployment post appraisal reporting.

EDUCATION & PROFESSIONAL DEVELOPMENT

- Cisco Networking Academy, Techtrain at Oglethorpe University, Atlanta GA – Cisco CCNA 2000
- Covenant College, Lookout Mt. TN - Business Administration
- Winthrop University, Rock Hill SC – Marketing