

IT INFRASTRUCTURE PROJECT MANAGER – Catlin Group

Contracted by prosource.it™ to provide Program/Project Management within the IT and Change organization for prosource.it™ 's direct client - Catlin Group Ltd (valued at \$3.9 billion). Catlin is a specialty property/casualty insurer and reinsurer, writing more than 30 lines of business... six underwriting hubs in London/UK, Bermuda, the United States, Asia-Pacific, Europe, and Canada place Catlin at the heart of every major insurance market.

Key Highlights

Delivery of cross-functional, highly visible projects for Catlin's *IT and Change* group. Responsible for all aspects of IT Infrastructure and Audio Visual (Video Conferencing) change related to major office moves and expansion in the Americas. Scope and plan major office moves, coordinate requisite CRM (change request management) with internal teams, vendor evaluation and selection, project resource staffing (external), project implementation, coordination of user training, punchlist and project closeout.

- Atlanta GA USA (US Headquarters) - Successfully rescued a major project which was inherited in distress with multiple missed milestone dates and a failed major vendor installation. Devised and implemented a comprehensive program of corrective action, established fresh work breakdown structure, dismissed non-performing vendors, and successfully delivered... moved all identified users (including Corporate Executive offices and Board Room), IT Infrastructure, Voice, and Video Conferencing (10+ VC rooms) to 29th floor, Buckhead office.
- New York, NY USA (major US Finance office) - Inherited a previously-planned project for execution. Successfully delivered, **on-time and on-budget**... moved all identified Phase I & Phase II users (including Corporate Executive offices and Board Room), IT Infrastructure, Voice, and Video Conferencing (multiple VC rooms) to 36th floor in Manhattan office.
- Scottsdale AZ USA (major US Specialty & General Agency Solutions office) - Successfully delivered, **on-time and under-budget**... moved all identified Phase I & Phase II users, IT Infrastructure, Voice, and Video Conferencing (7 VC rooms) to new facility.
- Scottsdale AZ USA (major Group Shared Services office) - Successfully scoped, planned and delivered, **on-time and under-budget**, move/change... moved all identified Phase I & Phase II Shared Services users, IT Infrastructure, Voice, and Video Conferencing (multiple VC rooms) to new facility.
- Boston MA USA (major US General Agency Solutions office) - Successfully scoped, planned and successfully delivered move/change, **on-time and under-budget**... moved all identified users, IT Infrastructure, Voice, and Video Conferencing (multiple VC rooms) to 22nd floor, State Street office.
- Cost Mesa CA USA (major US Specialty Agency Solutions office) - Successfully scoped, planned and delivered move/change, **on-time and under-budget**... moved all identified users, IT Infrastructure, Voice, and Video Conferencing to new 17th floor suite, SouthCoast Tower Plaza office.
- Dublin OH USA (US General Agency Solutions office) - Successfully scoped, planned and delivered, **on-time and under-budget**, move/change... moved all identified users, IT Infrastructure, Voice, and Video Conferencing to renovated suite in same facility.
- Mexico City MX (new underwriting office) - Successfully scoped, planned and successfully delivered move/change, **on-time and under-budget**... create IT Infrastructure, Voice, and Video Conferencing capabilities for new users in a newly opened office for Mexico.
- Wireless DAS – researched viability of DAS (distributed antennae system) technologies for boosting wireless/cellular signal frequencies at New York NY, Chicago IL, and Scottsdale AZ offices. Recommended DAS solution and budget for testbed installation at Scottsdale. Scoped and planned project for implementation. Upon acceptance and funding successfully delivered a highly successful wireless DAS solution, **on-time and under-budget**.